



STATE OF TENNESSEE
BUREAU OF TENNCARE
DEPARTMENT OF FINANCE AND ADMINISTRATION
310 GREAT CIRCLE ROAD
NASHVILLE, TENNESSEE

MEMO

To: TennCare Pharmacy Providers
From: First Health/Bureau of TennCare
Date: September 5, 2008
Re: Pharmacy Checks Update and Claim Submission Notice

The Bureau of TennCare would like to give providers advanced notice of a change in the October 3, 2008 disbursement of pharmacy payment checks and remittance advice statements. Transition to the new pharmacy benefit manager, SXC Health Solutions, Inc will begin on October 1, 2008. To allow synchronization of the billing cycle during this transition the scheduled check distribution for October 3, 2008 will be adjusted by one day to include an 8 day cycle versus the regular 7 day cycle. Due to this change checks will **not** be mailed on Friday, October 3, 2008. This modified cycle will include claims adjudicated on Tuesday, September 23, 2008 (00:00:00 ET) through Tuesday, September 30, 2008 (23:59:59 ET). **Therefore, reimbursement checks for claims processed during this time period will be mailed to providers on Monday, October 6, 2008.**

Claim Submission Notice: With the transition to SXC Health Solutions, the conversion of claims history and eligibility records have effective dates of October 1, 2008 for all recipients and transactions. **To avoid delays in claims processing, ALL claims and reversals for prescriptions dispensed in September should be submitted before 11:59pm ET, September 30, 2008.**

We appreciate your cooperation during this transition period and your continued commitment to serve TennCare patients.

<p>Please forward or copy the information in this notice to all providers who may be affected by these processing changes.</p>
